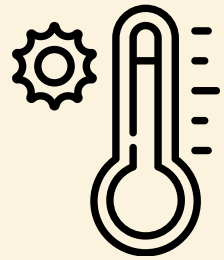


HOPPERS

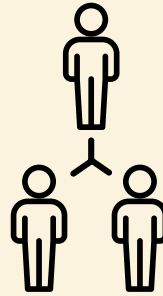
COVID-19 GUEST INFORMATION

At Hoppers we put the safety of our guests and team above everything else. We are abreast with government regulations and best practices at all our restaurants and have put in place a number of rigorous procedures that include the following:



WELLNESS CHECKS

Wellness checks are completed daily for all staff members arriving at work and anyone who display symptoms of COVID-19 is asked to stay home and avoid coming to the restaurants.



TEST & TRACE

We are following enhanced return to work processes and supporting the NHS Test and Trace procedures. All guests are required to use the NHS QR code displayed on posters to 'check in' before being seated.



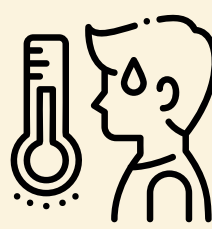
ENHANCED HAND WASHING

All employees have been trained in an enhanced hand-washing approach and method for effective handwashing. Alcohol gel is available in all front of house and back of house locations, accessible to both staff and guests. Staff will use this gel regularly, including before seeing guests, after taking coats, after issuing or collecting menus, and after clearing tables.



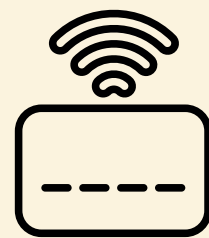
HAND SANITISERS

Sanitisers are placed around our restaurants to give guests the opportunity to sanitise their hands upon arrival and during their visit.



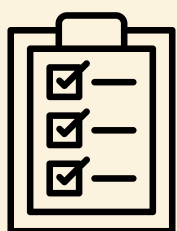
GUESTS TO STAY AT HOME IF SYMPTOMATIC

We request our guests not to visit us if they are displaying any symptoms of COVID-19, however mild.



PAYMENT

We've gone cashless and prefer contactless payment to minimise risk.



COVID RISK ASSESSMENT

A risk assessment has been completed and documented to demonstrate that we have considered all COVID-19 hazards within the business and have introduced controls in order to operate safely.



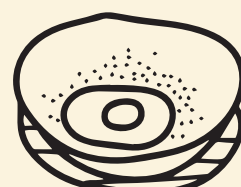
ENHANCED CLEANING REGIMES

Enhanced cleaning regimes have been implemented, particularly for hand-contact surfaces using chemicals which are highly effective against viruses. Guest bathrooms will be sanitised routinely, and hand sanitisers are available for all our guests upon entry of bathrooms.



FACE MASKS

Face masks are a personal choice for staff and guests.



FOOD & DRINK MENUS

Food and drink menus are fully sanitised between guests and are also available to view digitally.